

VPN REMOTE ACCESS MANUAL FOR EXTERNALS

a step-by-step manual for Windows & MAC OS X

Version: 2.12

Date: 09.06.2026

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1. Windows Manual

1.1 Product Description

The software product is used to establish a secure connection to the network of the Vienna Insurance Group (VIG). The installation package contains legacy VPN functionality. Other features like Desktop-Firewall, Anti-Virus, Full Disk Encryption, IPS or SVC components are not included. Authentication is achieved by using a certificate (.p12 file) and a password (in the .txt file).

Note:

There is no IPv6 support and no support for clients using multiple VPN clients on the same device, notebook.

1.2 Software Download

To download the recommended VPN Client version, please visit the following URL:

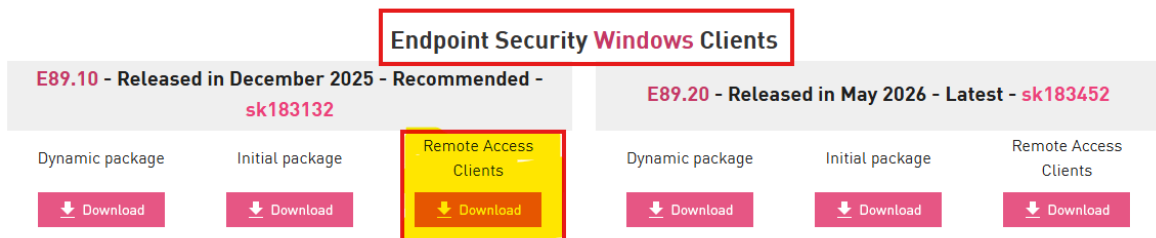
<https://support.checkpoint.com/results/sk/sk117536>

Scroll down to the section “**Client Releases**”; here you will find the currently recommended Version of the VPN Client.

The next step is to download the VPN Client by clicking on “**Download**” in the “**Remote Access Clients for Windows OS**” section (Yellow highlighted section)

Clicking on “**Download**” will open a new Browser Window.

Client Releases



Endpoint Security Windows Clients		
E89.10 - Released in December 2025 - Recommended - sk183132		
Dynamic package	Initial package	Remote Access Clients
Download	Download	Download
E89.20 - Released in May 2026 - Latest - sk183452		
Dynamic package	Initial package	Remote Access Clients
Download	Download	Download

Click the “**Download**” button to download the VPN Client

Download Details

E89.11 Check Point Remote Access VPN Clients for Windows

Size

35.6 MB

Date Published

2026-02-22

Product

Check Point Mobile for Windows, Endpoint Security VPN, SecuRemote for Windows

Version

E89.x

OS

Windows

File Name

E89.11_CheckPointVPN.msi

Download

By clicking on the "download" button, you expressly agree to be bound by the terms and conditions of this [download agreement](#).

To ensure the integrity of your file, kindly verify the checksum value

SHA1

9611f59921d86b601a5c3431437a9aa02175e80d

SHA256

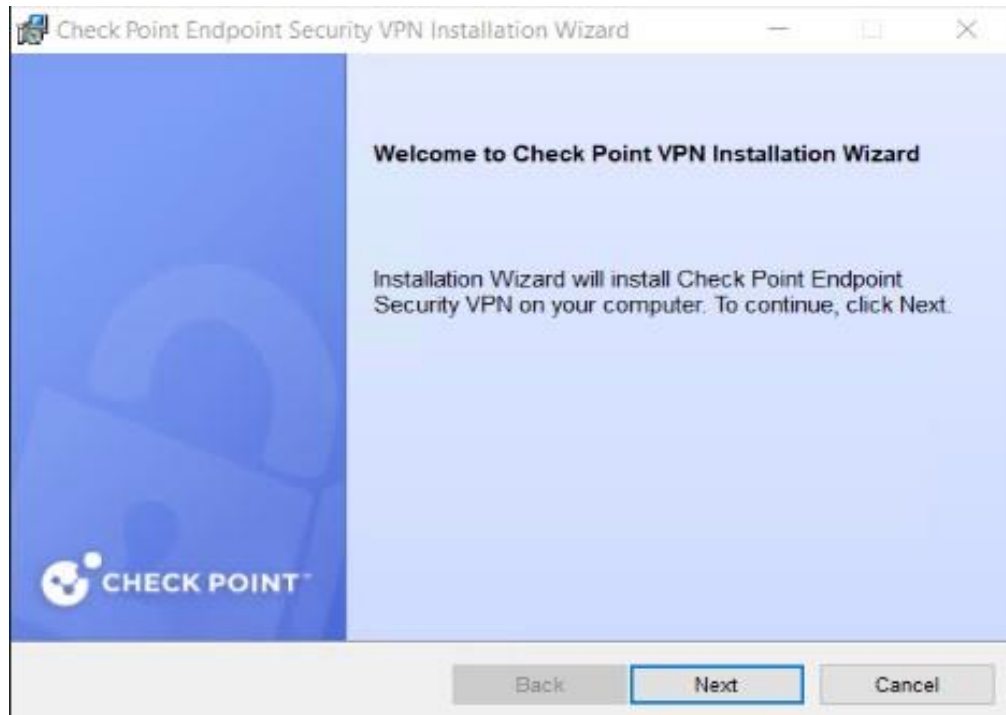
a98843199904fa7619c7a15462d65e56494302f56dc12ab4002f1137ee375b82

1.3 Software Installation

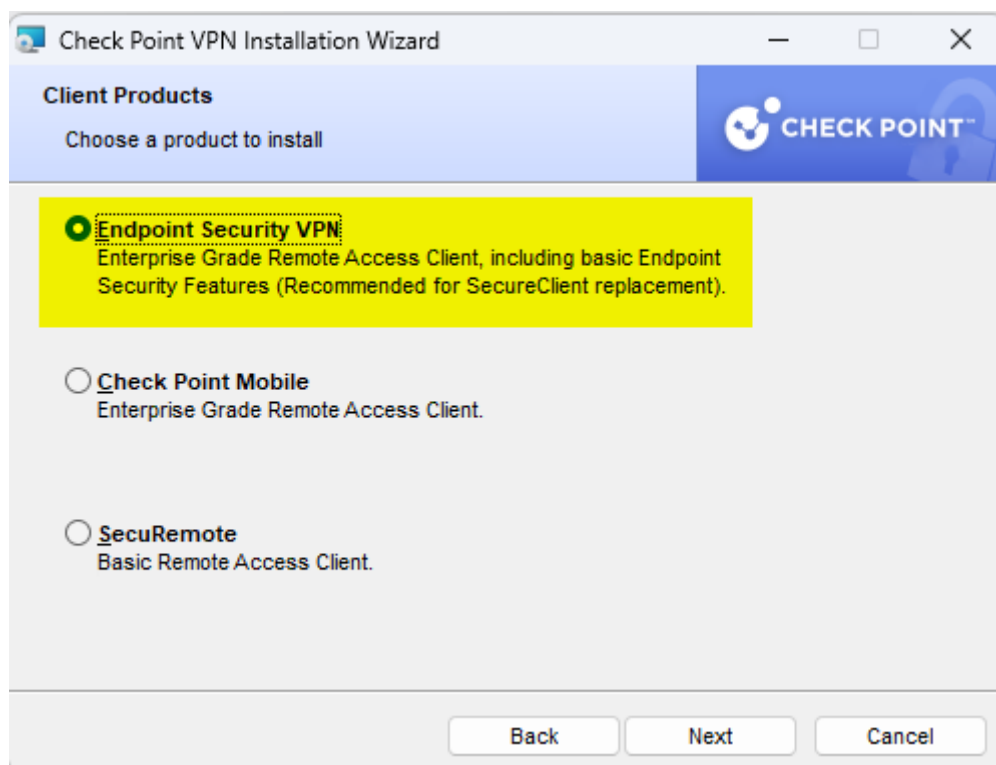
To install the software a user account with administrative permissions is required. After executing the setup file (.msi file), the software installation process will start.

When you begin the installation, you will be guided through the process step by step.

Start the file for the installation will show following window. Press **"Next"**



Choose "Endpoint Security VPN"



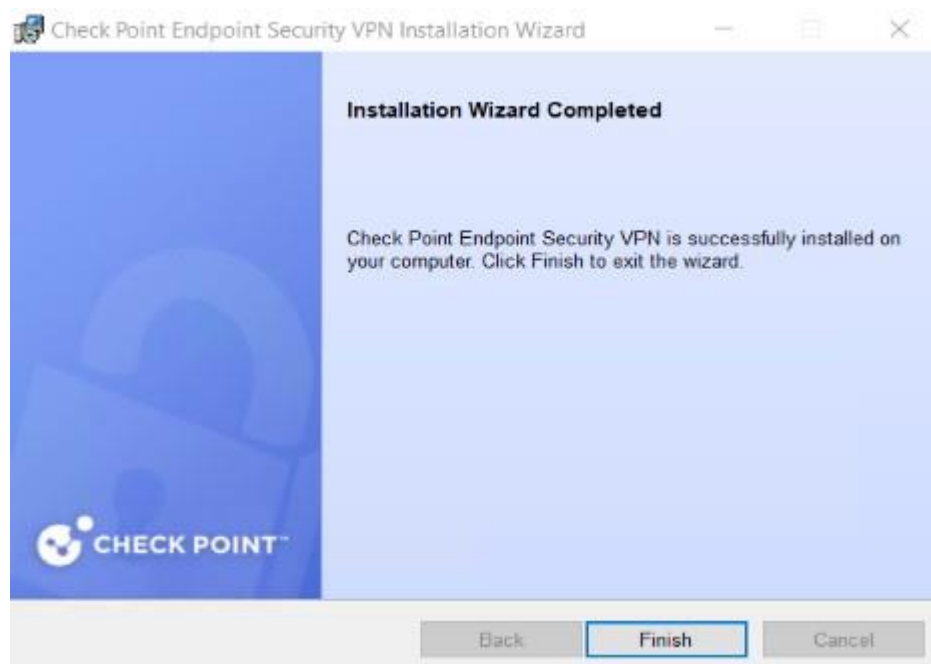
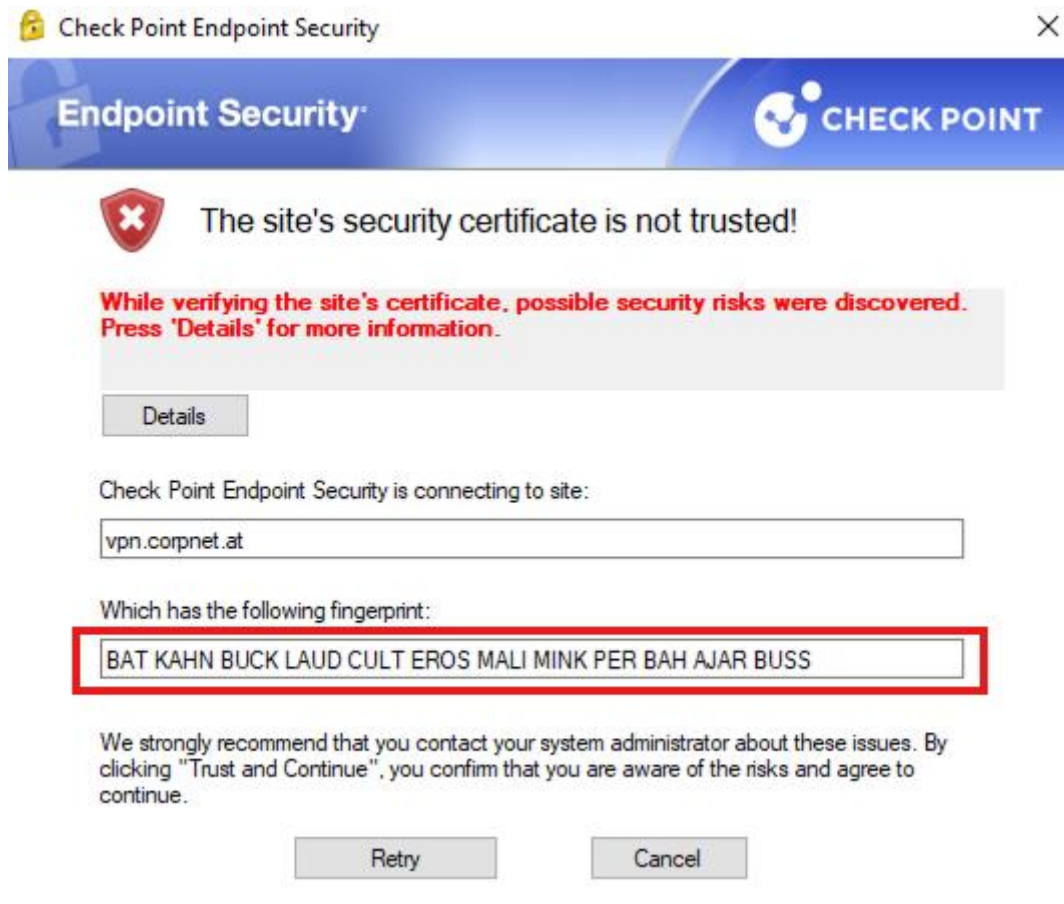
Remote Access Solution of Vienna Insurance Group



You must agree to continue the installation. Then press “Install”

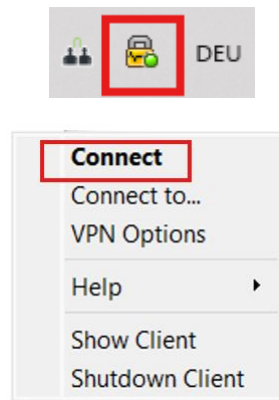


You may be warned that there's a **security risk** due to an invalid certificate on the website. In that case, you can compare the fingerprints from your installation and from this description. If they match, then the installation is save.



1.4 Create Connection to the VIG Network

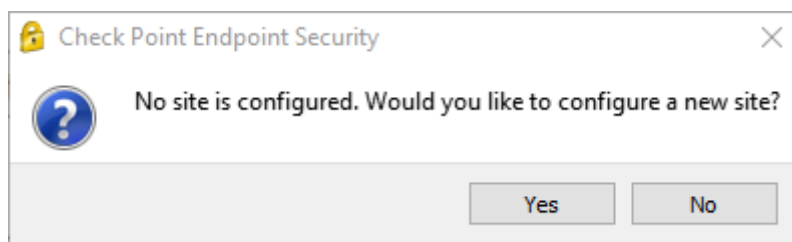
After the VPN client has been successfully installed, you can use the icon in the menu bar to access the client. Click **“VPN Options”** to create a new **“site”** (connection to the VIG network) or just right-click onto the yellow lock-symbol at the right corner of your **Windows taskbar** and click **“Connect”**. Once you have created the site, the connection settings remain saved in the client’s configuration.



PLEASE NOTE: If the Check Point VPN Client is not running (e.g. “autostart” is disabled for the client), please start it like you would usually start any other software.

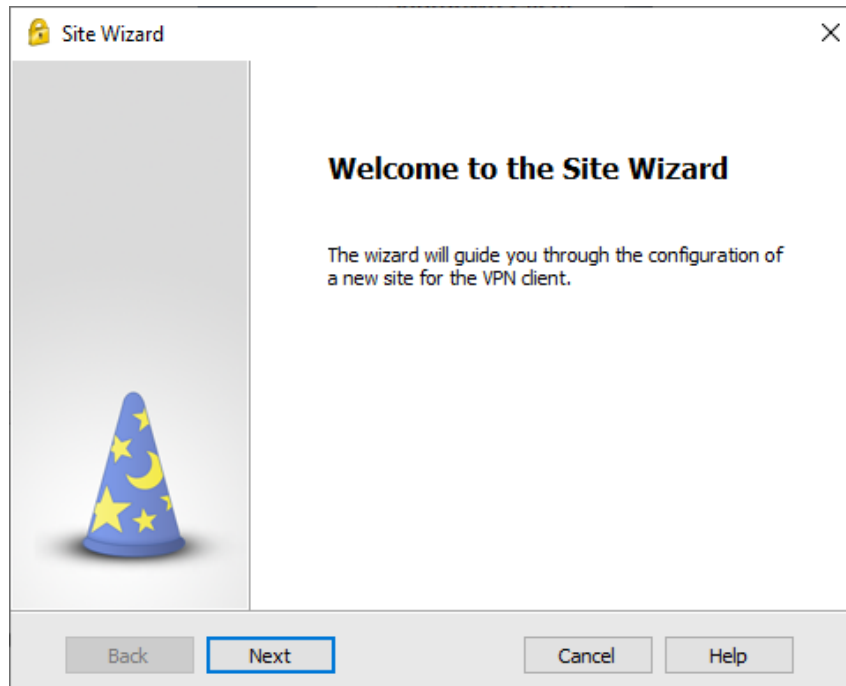
Depending on the version of your client, a pop-up states that no site is configured and asks if you want to configure a new one.

Answer with **“Yes”**

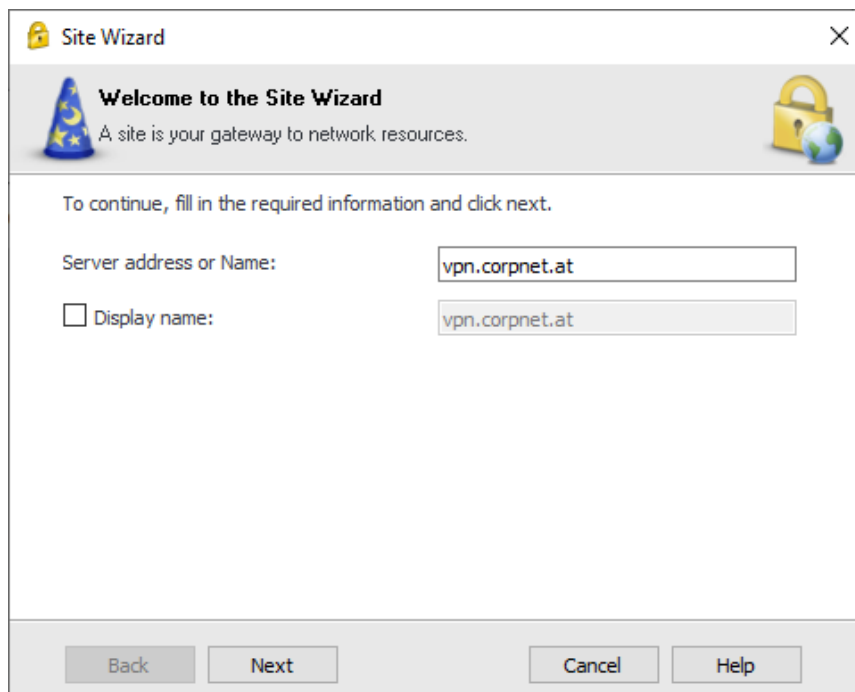


Create a new site by completing the wizard and the following settings

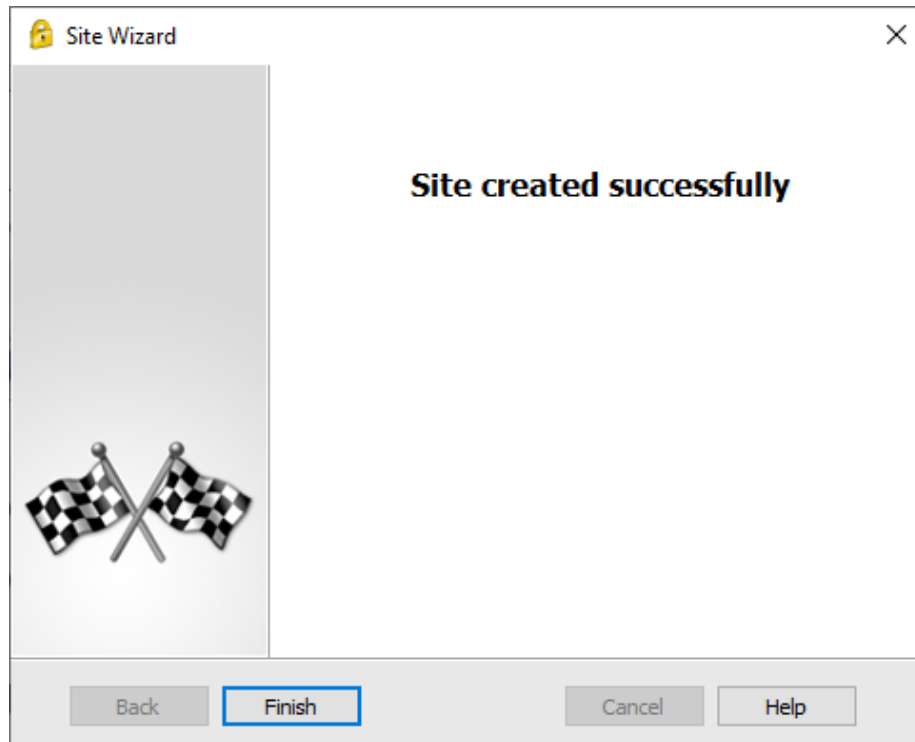
Click **“Next”**



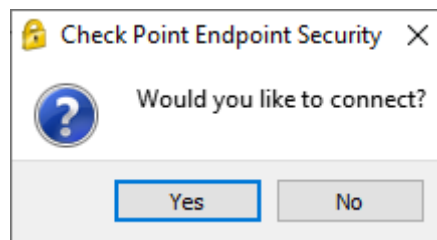
Enter “**vpn.corpnet.at**” (DNS should resolve name to 185.202.151.126; as per 03.09.2020) and click “**Next**”



Click “**Finish**”



Once you have created a site configuration to vpn.corpnet.at, a pop up asks if you want to connect to the site. Click **“Yes”** and follow the instructions.



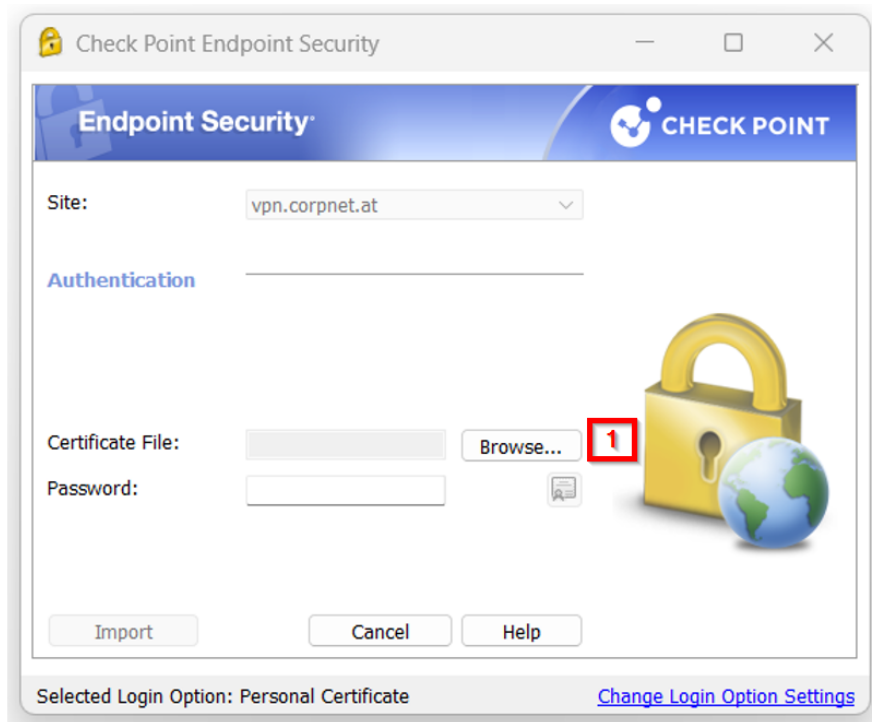
1.5 Connect and Authenticate with Certificate

The certificate and password you have been provided with are required for authentication and access to the Vienna Insurance Group (VIG) network.

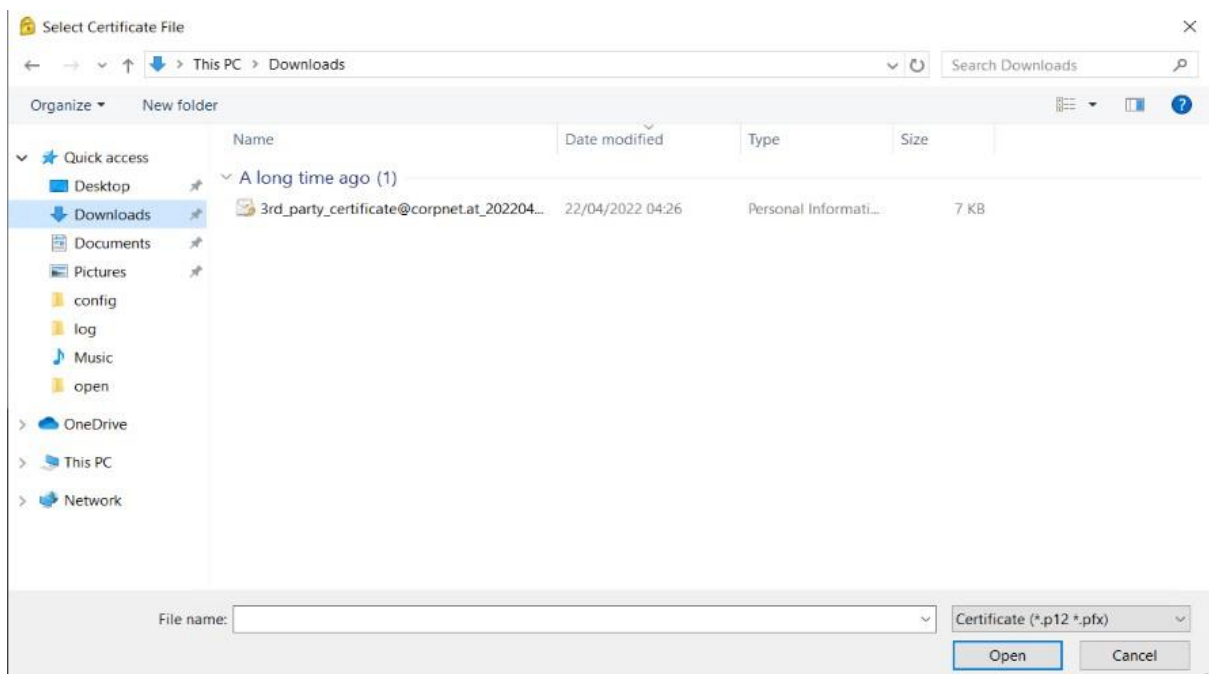
You can run the Check Point VPN Client via your Start Menu or just right-click onto the yellow lock-symbol at the right corner of your Windows taskbar and click **“Connect”**.

PLEASE NOTE: If the Check Point VPN Client is not running (e.g. “autostart” is disabled for the client), please start it like you would usually start any other software.

Click **“Browse...”**, select the certificate file and click **“Open”**:



PLEASE NOTE: Be sure to store your certificate on a local disk (e.g. "C:\...")

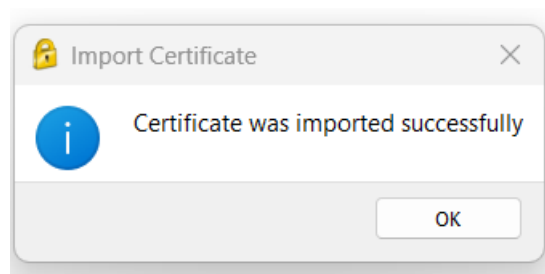
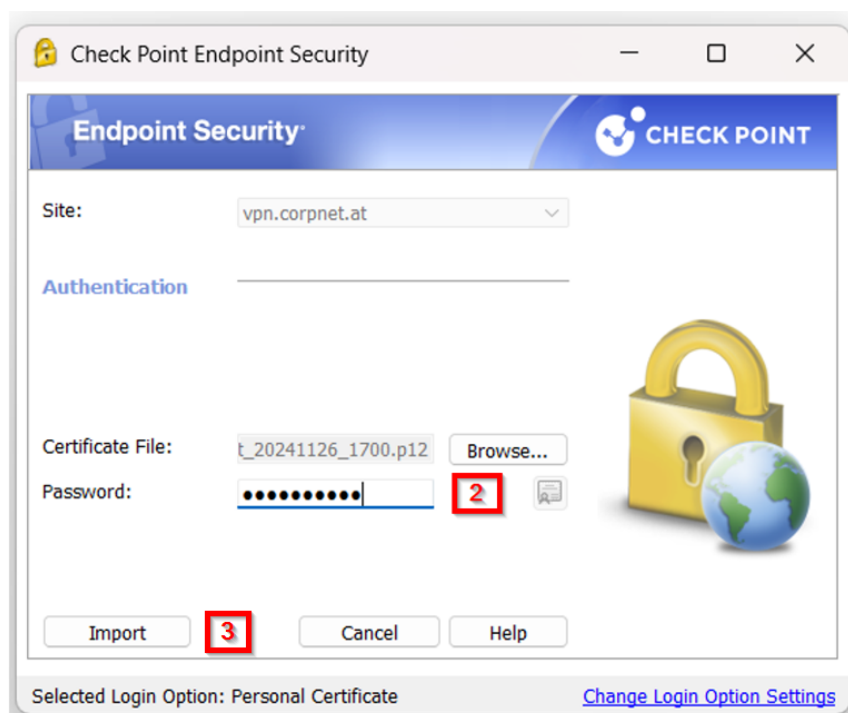


PLEASE NOTE: Once you have selected the certificate, it will be saved in the client. If you **move** the .p12 file (certificate) to a different folder must browse and **select** it **again**.

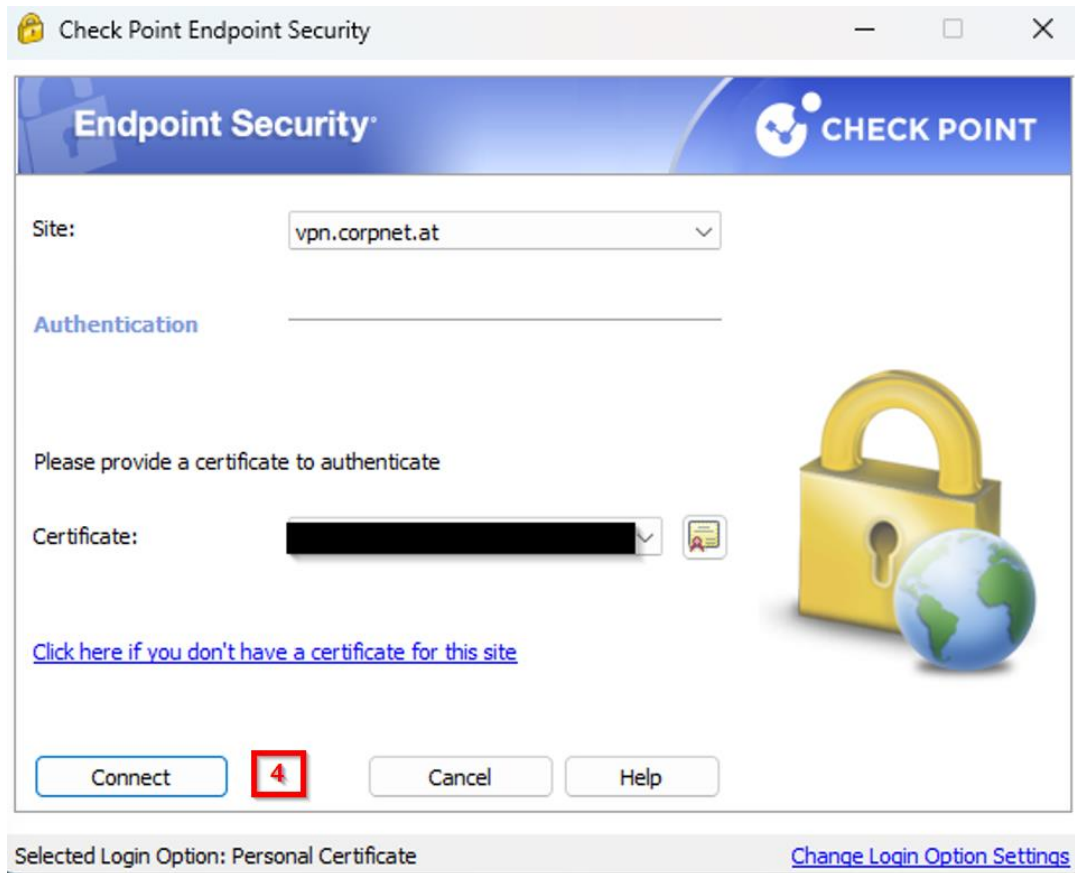
Now type in the **password** which can be found in the provided .txt file.

You can verify the correct password by clicking the  symbol which will display details of your certificate after entering the password. If a wrong password was used, you will receive an error message.

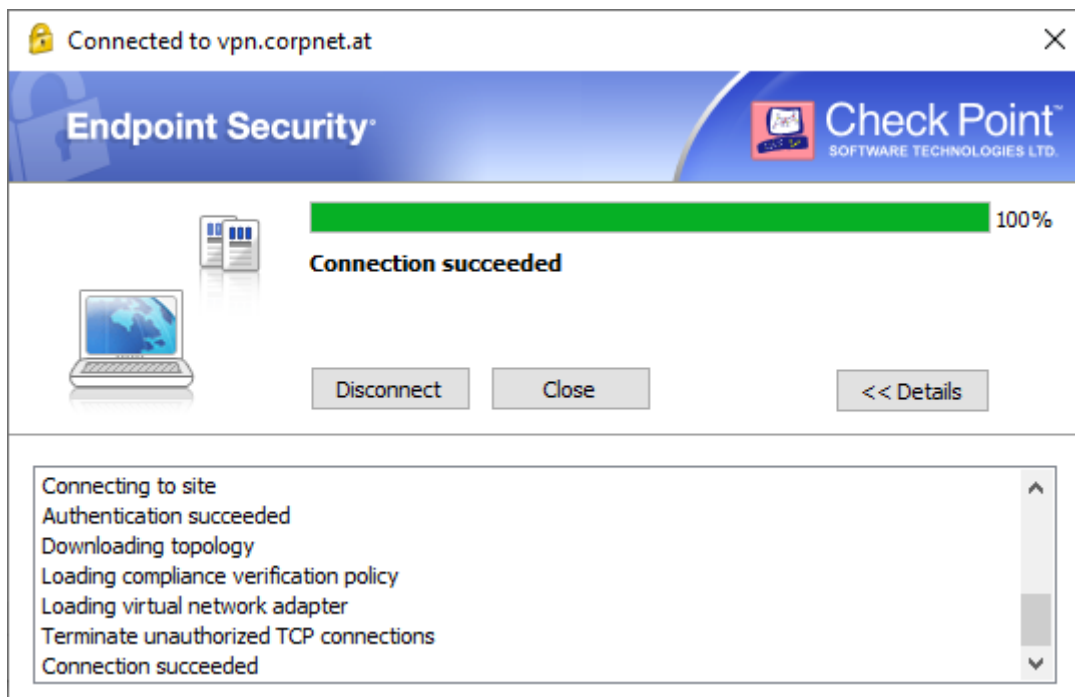
Afterwards click **“Import”**.



Next step click **“Connect”**.

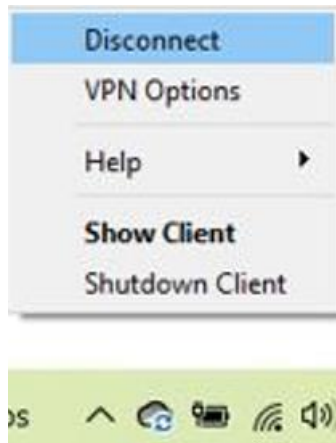


If the **connection** was established successfully, the following image will appear:



1.6 Disconnect from VPN

You can always disconnect by clicking the “**Disconnect**” Button or right-click on the yellow lock symbol in the right corner of your Windows taskbar and choose “**Disconnect**”



2. MAC OS X Manual

2.1 Product Description

The software product is used to establish a secure connection to the network of the Vienna Insurance Group (VIG). The installation package contains legacy VPN functionality. Other features like Desktop-Firewall, Anti-Virus, Full Disk Encryption, IPS or SVC components are not included. Authentication is achieved by using a certificate (.p12 file) and a password (in the .txt file).

2.2 Software Download

To download the recommended VPN Client version, please visit the following URL:

<https://support.checkpoint.com/results/sk/sk117536>

Scroll down to the section “**Client Releases**”; here you will find the currently recommended Version of the VPN Client.

The next step is to download the VPN Client by clicking on “**Download**” in the “**Endpoint Security VPN for macOS – Disc Image**” section. (Yellow highlighted section)

Client Releases

Endpoint Security **Windows** Clients

E89.10 - Released in December 2025 - Recommended - sk183132

Dynamic package
Download

Initial package
Download

Remote Access Clients
Download

E89.20 - Released in May 2026 - Latest - sk183452

Dynamic package
Download

Initial package
Download

Remote Access Clients
Download

Endpoint Security **macOS** Clients

E89.23 - Released in June 2026 - Recommended - sk184959

Endpoint Security Clients
Download

Automatic Upgrade package
Download

macOS Disc Image
Download

Click the “**Download**” button to download the VPN Client

Download Details

E89.20 Endpoint Security VPN Clients for macOS - Disc Image (DMG)

Size

55.5 MB

Date Published

2025-09-29

Product

Endpoint Security Client

Version

E89.x

OS

macOS 11 (E0S), macOS 12 (E0S), macOS 13 (E0S), macOS 14, macOS 15, macOS 26

File Name

Endpoint_Security_VPN.dmg

Download

By clicking on the "download" button, you expressly agree to be bound by the terms and conditions of this [download agreement](#).

To ensure the integrity of your file, kindly verify the checksum value

SHA1

44b803b2e15adf0380efb649a63ee3ffa9fa770c

SHA256

fe281d5d88ec3b01bb11ab0be430da09da4df39c28ab6c5dc6884c932a46c71b

2.3 Software Installation

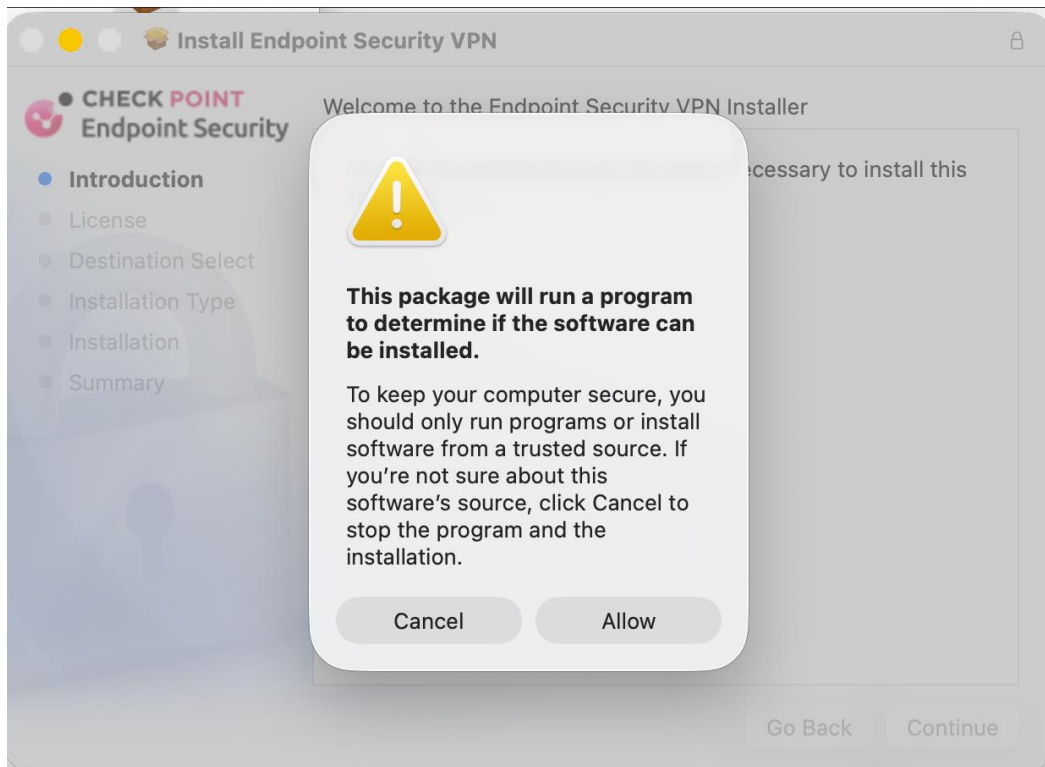
To install the software a user account with administrative permissions (root) is required.

First, run the downloaded **".dmg"** and select **"Endpoint_Security_VPN.pkg"**.

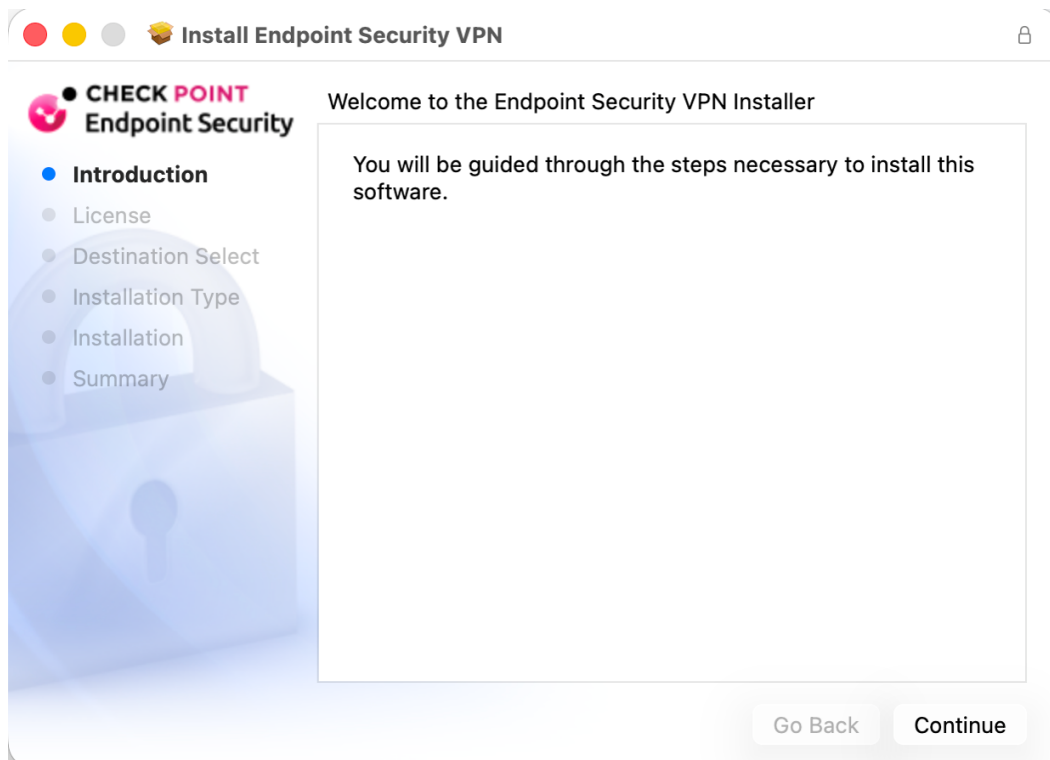


The following screenshots show all steps for installing the VPN client.

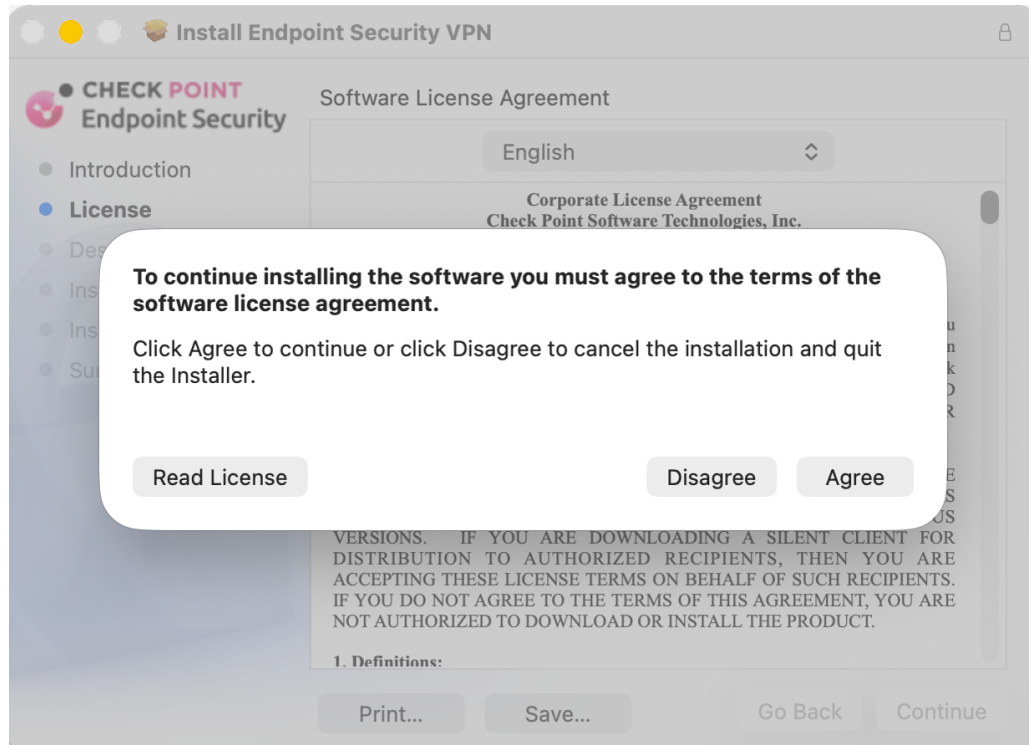
A pre-install verifier checks if the software can be installed on your system. Please click **"Allow"**



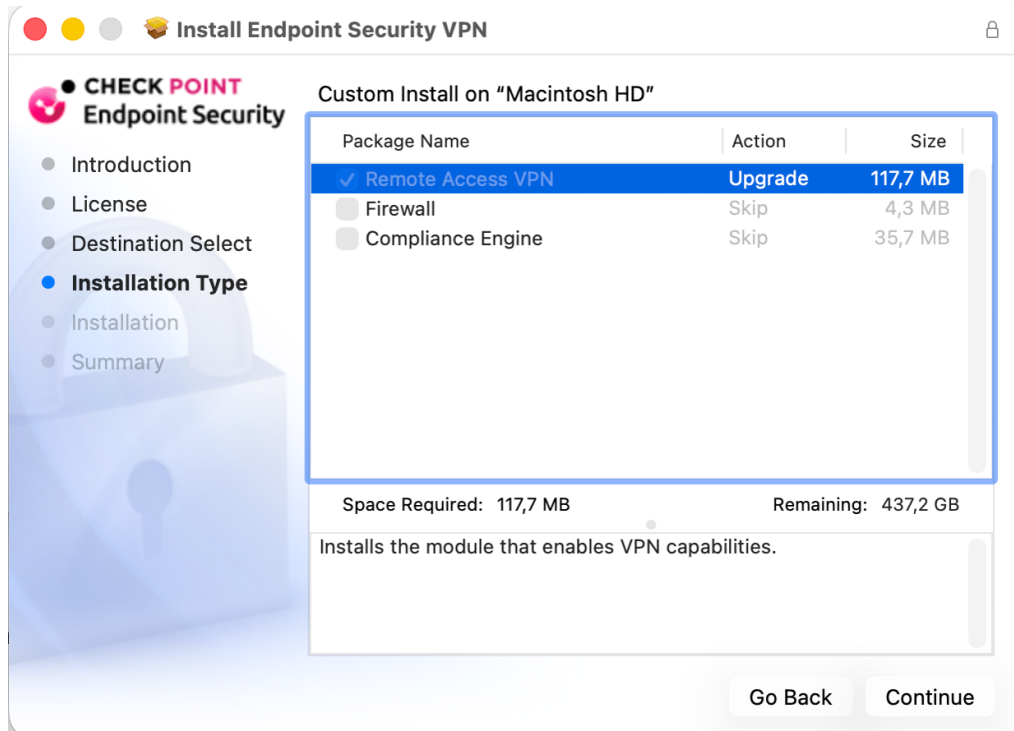
Click "Continue"



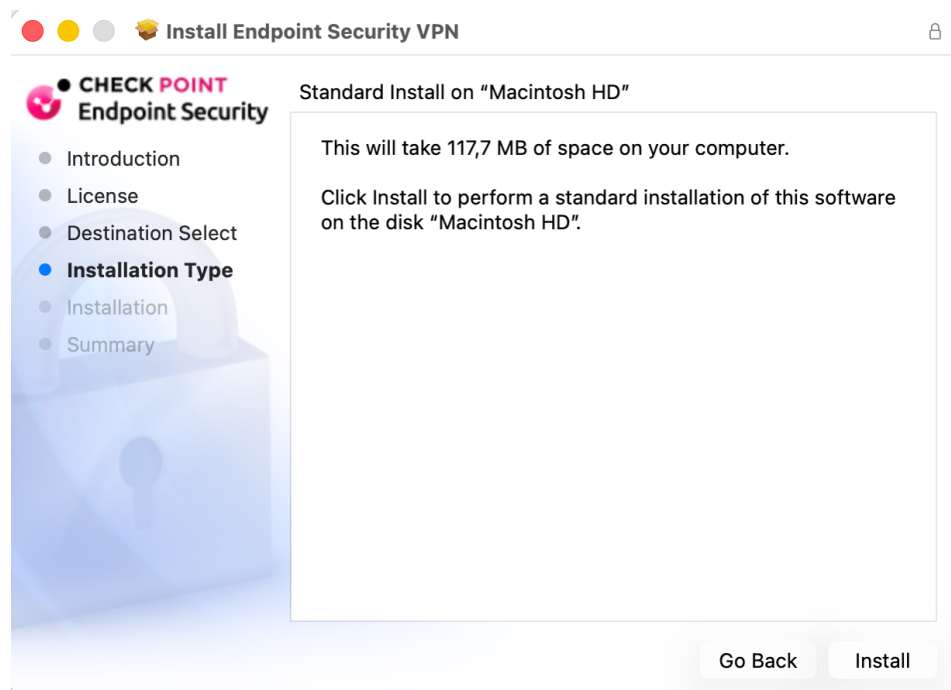
Click **“Agree”**



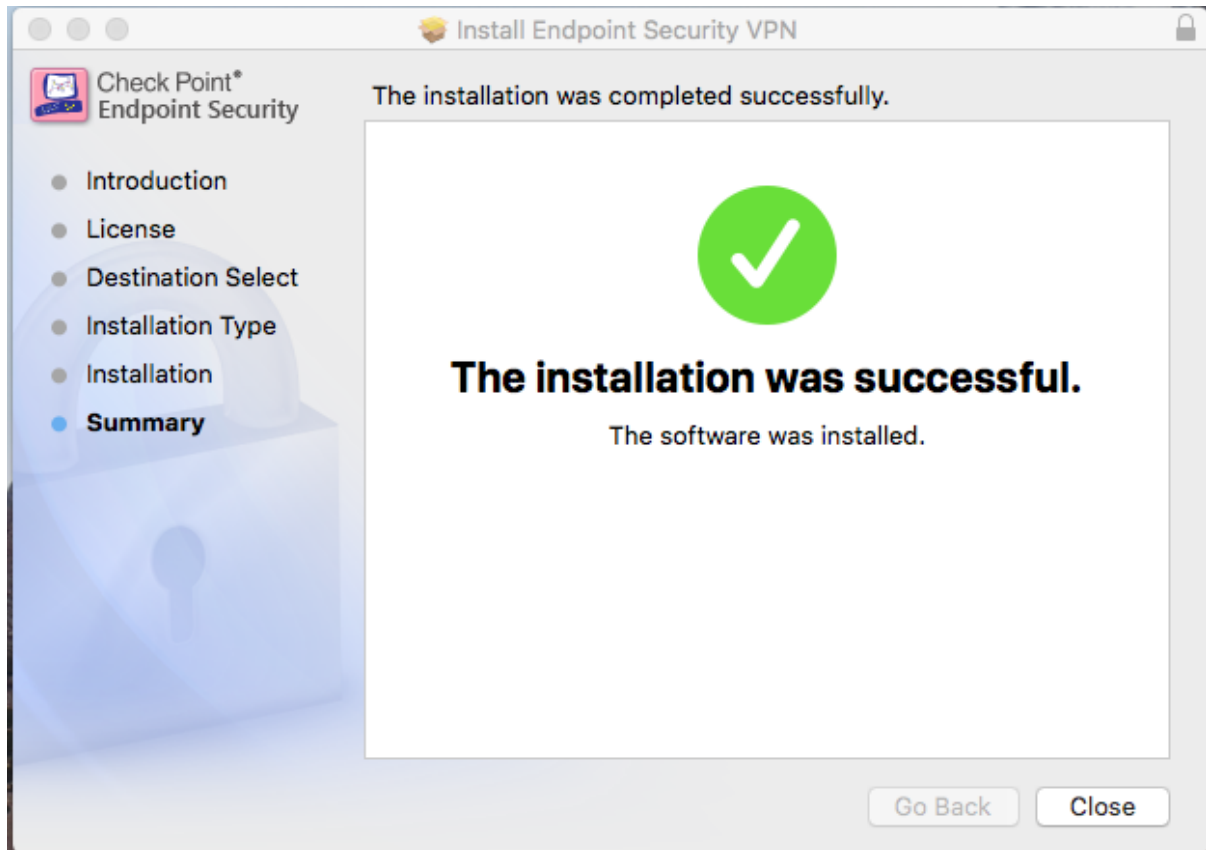
Leave the default selection and click **“Continue”**



To continue, click **"Install"**.

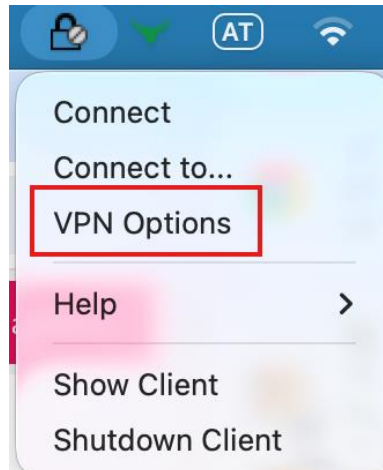


Click **"Close"**

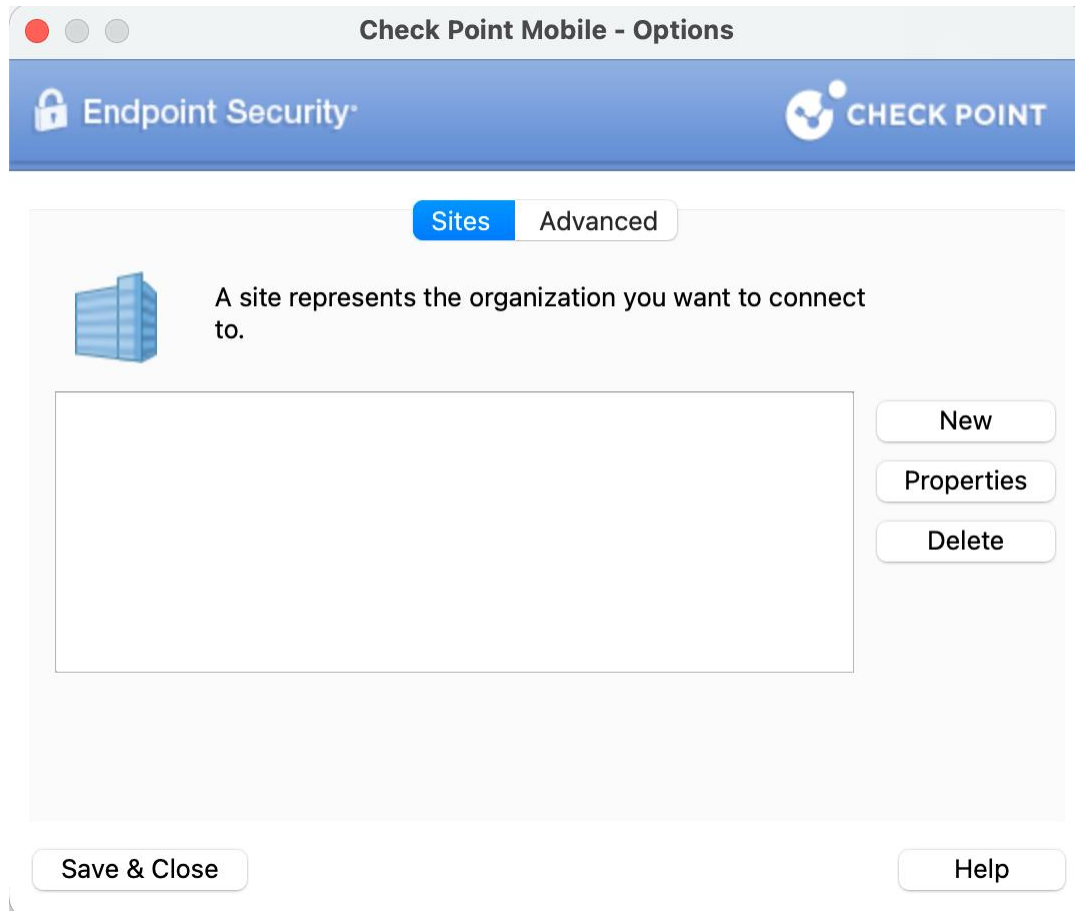


2.4 Create Connection to the VIG network

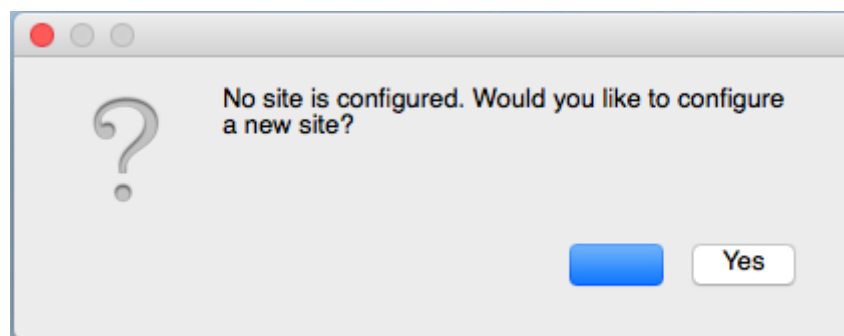
After the VPN client has been successfully installed, you can use the icon in the menu bar to access the client. Click **“VPN Options”** to create a new “site” (connection to the VIG network). Once you have created the site, the connection settings remain saved in the client’s configuration.



A new window pops up and you can create a new “site”. Click **“New”**:

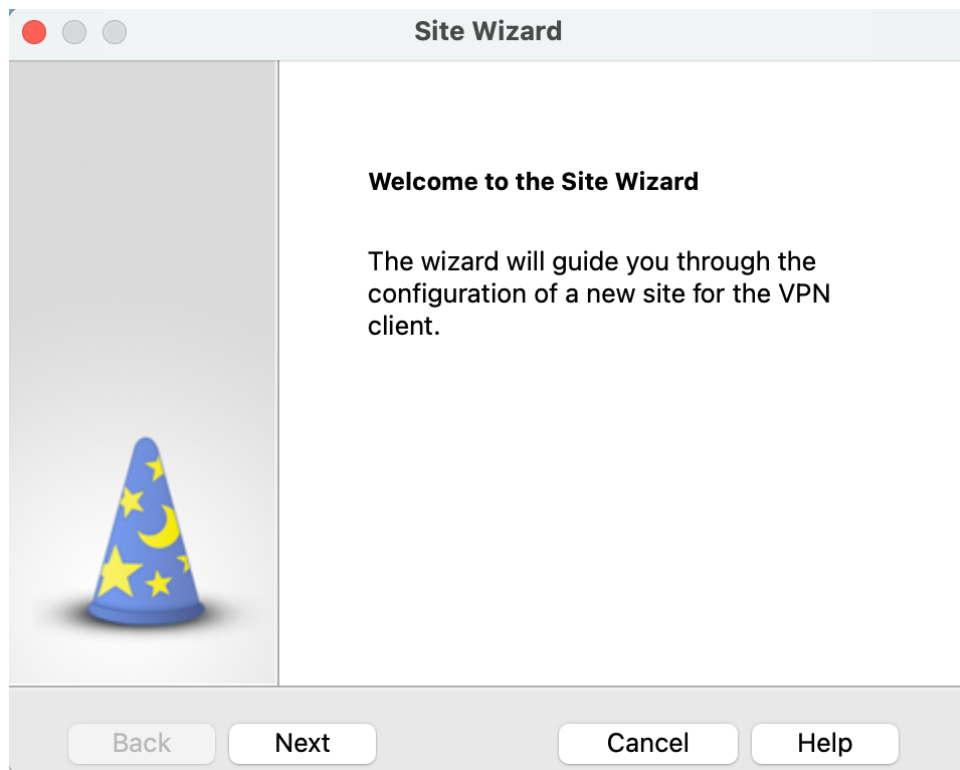


Depending on the version of your client, maybe another pop-up states that no site is configured and asks if you want to configure a new one. Answer with **"Yes"**:

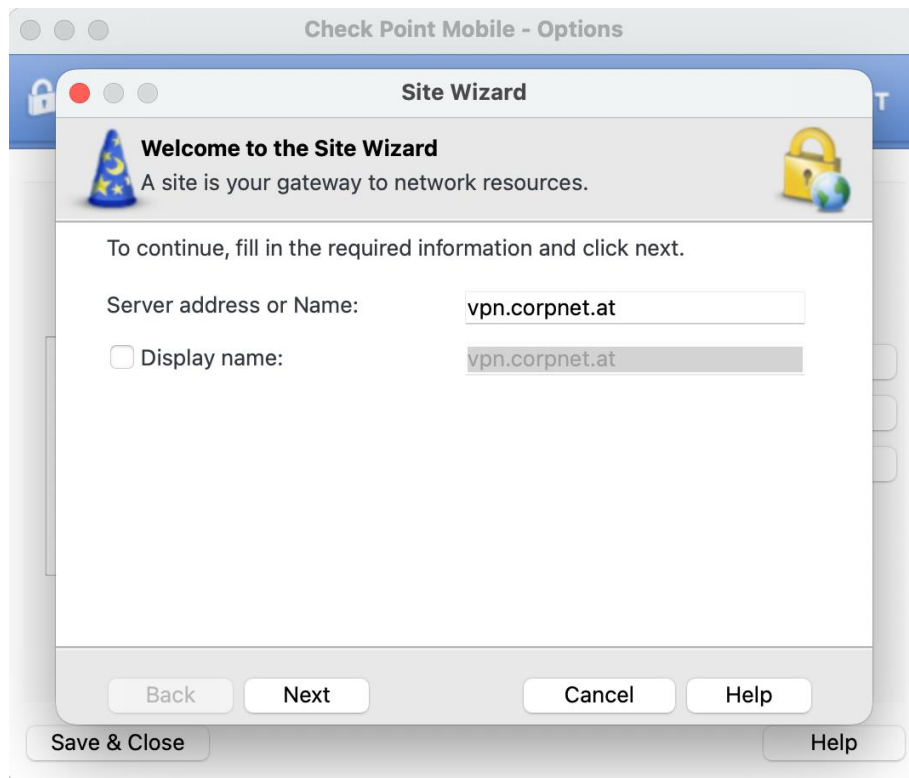


Create a new site by completing the wizard and the following settings:

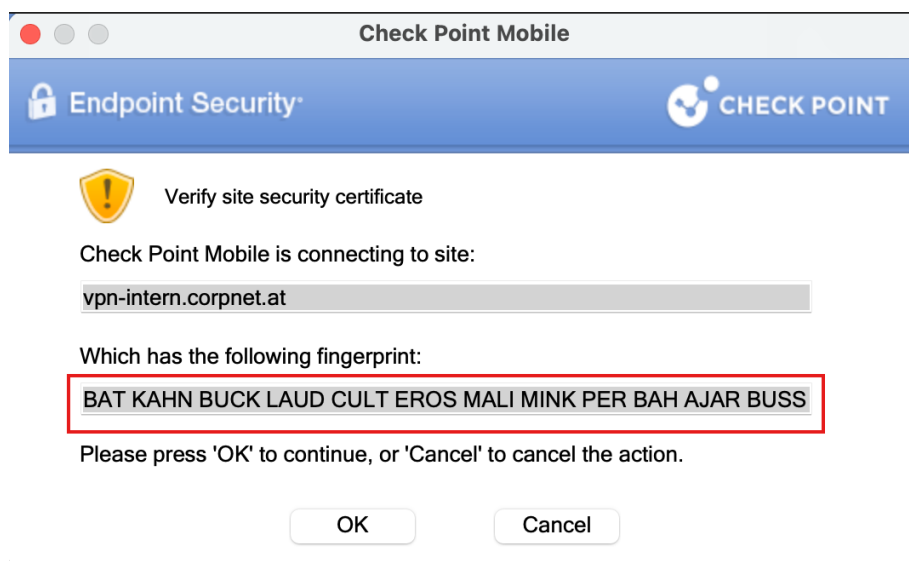
Click **"Next"**



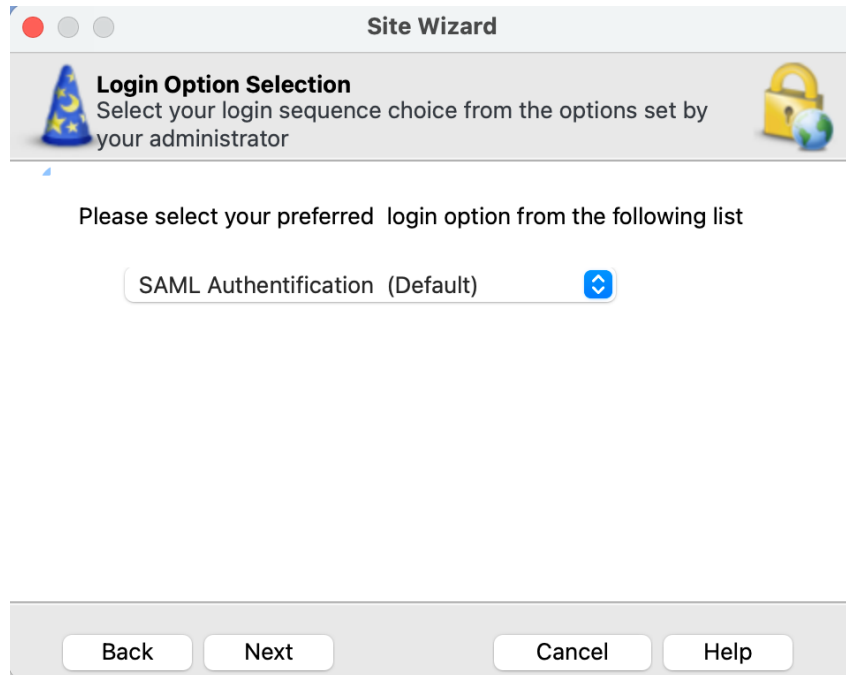
Enter “**vpn.corpnet.at**” (DNS should resolve name to 185.202.151.126; as per 03.09.2020) and click “**Next**”:



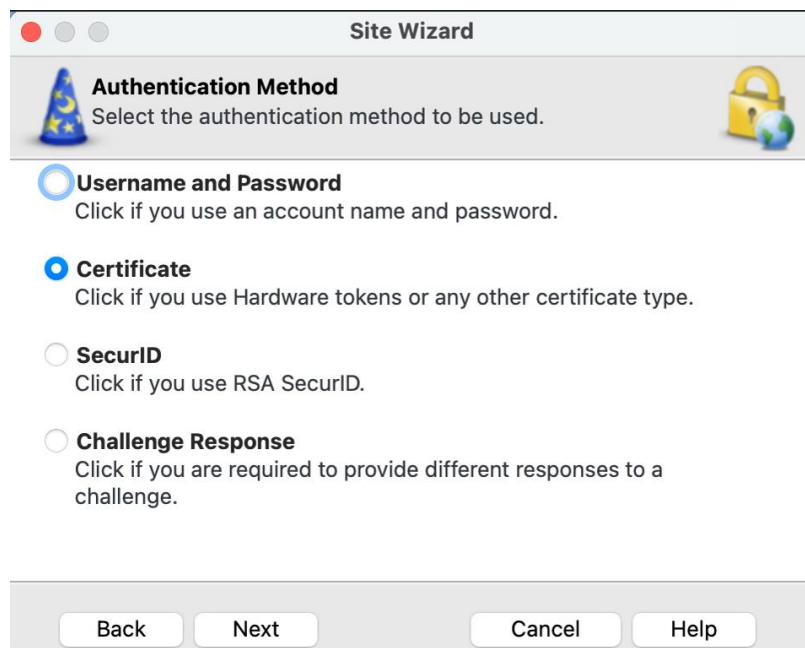
A **security check** may appear, asking for a fingerprint. If it matches the one in the picture, you can click OK.



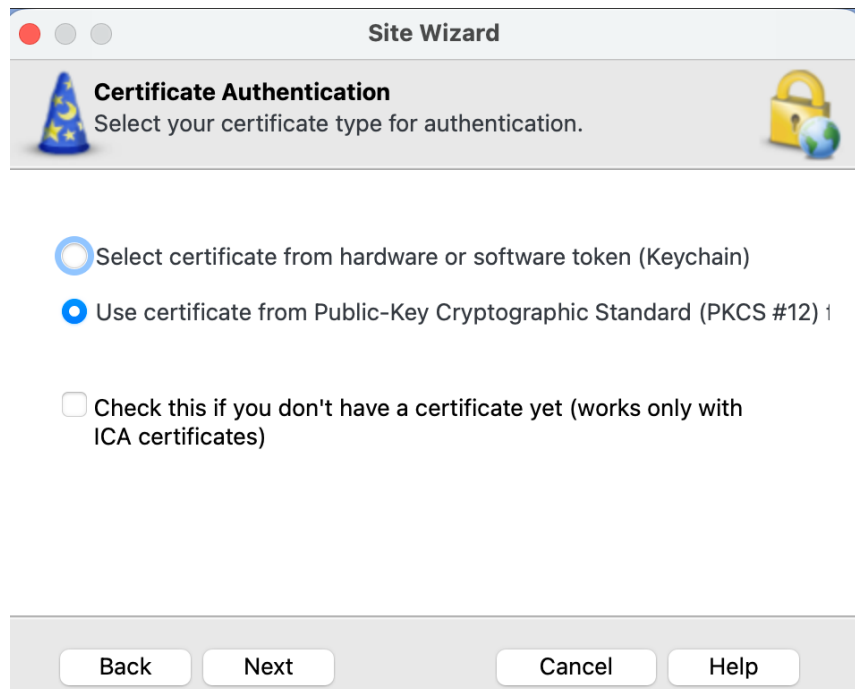
Select **"SAML Authentication (Default)"** as Login Option if the installation wizard asks for it.



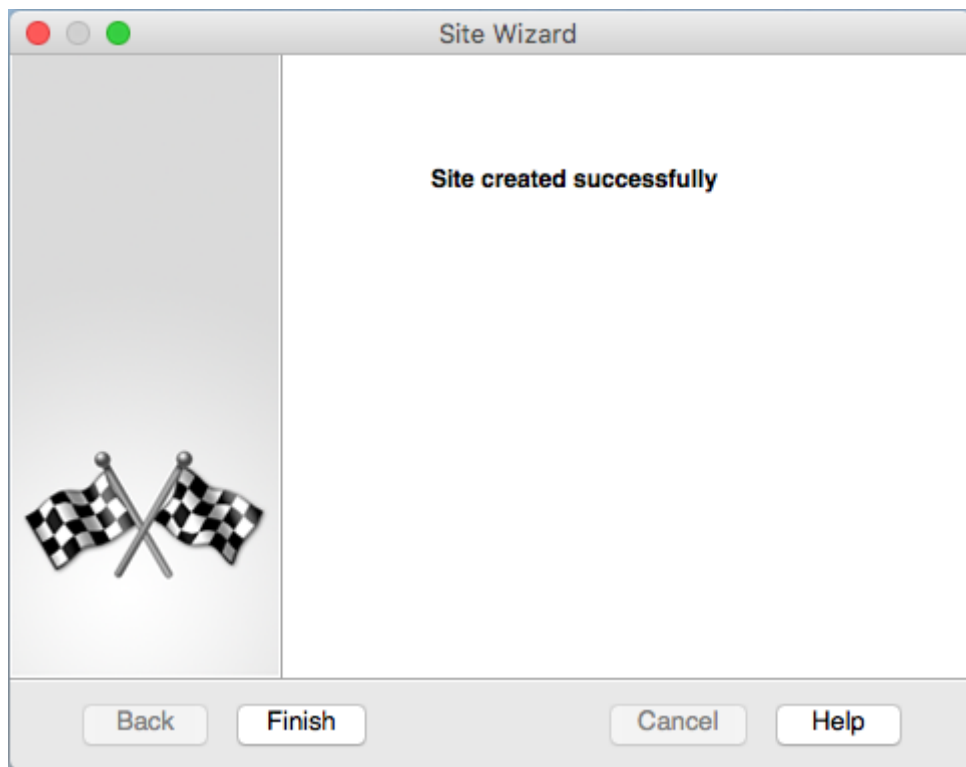
Select **"Certificate"** as the authentication method and click **"Next"**:



Select “Use certificate from Public-Key Cryptographic Standard (PKCS #12) file” and click “Next”:



Click “**Finish**”:



2.5 Connect and Authenticate with Certificate

The certificate and password you have been provided with are required for authentication and access to the Vienna Insurance Group (VIG) network.

Access the Check Point VPN client (lock symbol in menu bar) and click "Connect" or "Connect to...". A new window pops up.

Select "Browse" to load the certificate. **PLEASE NOTE:** Be sure to store your certificate on a local disk!

Check Point Mobile

Endpoint Security® CHECK POINT

Site: vpn-intern.corpnet.at

Authentication

Please enter your credentials:

Certificate File: Browse... **1**

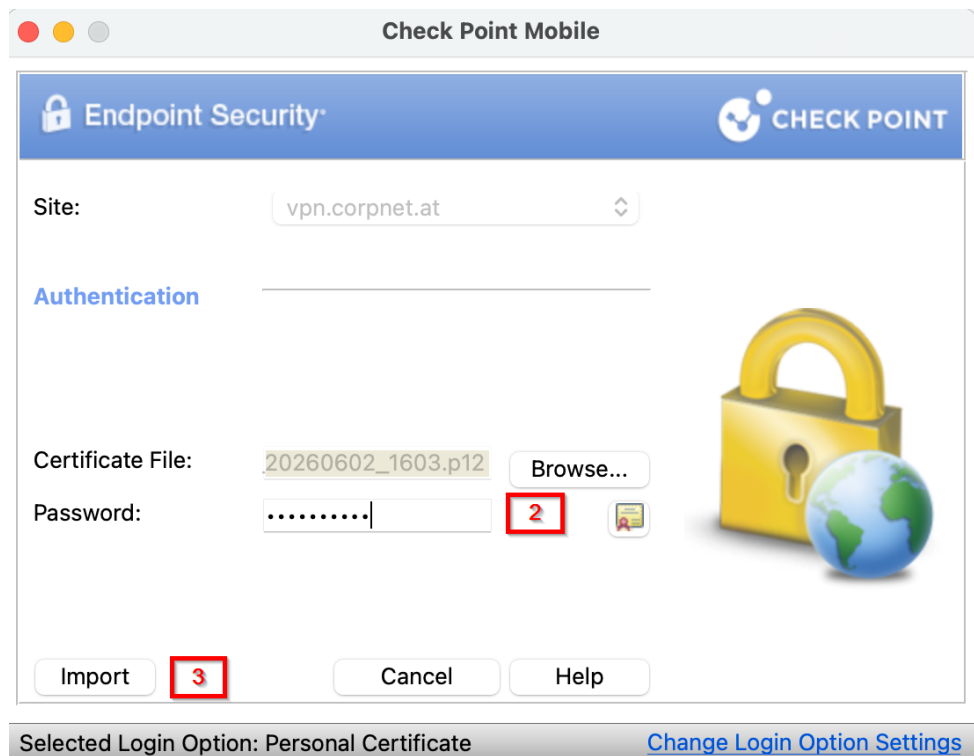
Password:

Connect Cancel Help

Selected Login Option: Standard [Change Login Option Settings](#)

Enter the password you have been provided in the second email and

And choose "Import".



PLEASE NOTE: Once you have selected the certificate, it will be saved in the client. If you **move** the .p12 file (certificate) to a different folder you have to **select** it **again**.

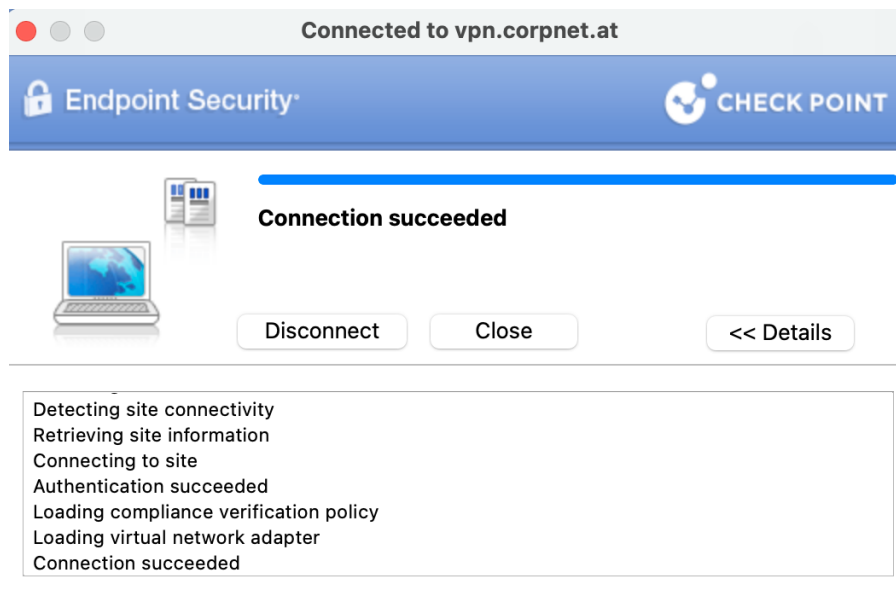
You can verify the correct password by clicking the  symbol which will display details of your certificate. If a wrong password was used, you will receive an error message.

Click **“Click here to allow Full Disk Access permission to TracSrvWrapper”**. The service must be authorized and has various tasks, e.g.: managing VPN connections, certificates, and restarting VPN components.

Click **“Connect”**.

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After successfully establishing the connection you can access resources on the VIG network.





2.6 Disconnect from VPN

You can always disconnect by clicking the “Disconnect” Button in the VPN client’s window or using the lock-symbol in your menu bar.